

# INLAND CASH REGISTER 118 EAST THIRD STREET SAN BERNARDINO, CA 92410 (909) 884-0475 FAX (909) 888-3278

On the Web <a href="http://www.skan.com">http://www.skan.com</a> EMAIL <a href="mailto:info@skan.com">info@skan.com</a>

# BUniwell SX-7005 Version 4.5



OPERATIONS	SECTION 13
HARDWARE	3
Keylock	3
Printer	
Receipt Paper	
Displays	
Display Contrast	
Communications Ports SX-7005	
Dimensions SX-7005	
Replacing Paper Rolls SX-7005	5
* Printer Problems - Printer Jam	
Fransactions and Registrations	
Clerk Sign On	
Clerk Sign Off	
Function Keys	
CLERK	
PLU	
PRICE	
ENTER	
CLEAR	
X	
PAGE UP	
PAGE DOWN	
SCROLL BACK	
SCROLL FORWARD	
RECEIPT COPY	
RECEIPT COPT	
JOURNAL PAPER FEED	
PAID OUT	
REFUND	
Refund Sample Transaction:	
ERROR CORRECT	
15% DISC (15% Discount) RETAIL ITEMS ONLY	
OPEN DISC (Open % Discount) RETAIL ITEMS ONLY	
\$ DISC (\$ Discount)	
TAX 1 EXEMPT	
TAX 2 EXEMPT	
Tender Keys	
CASH	
\$5, \$10, \$20, \$50	
CREDIT CARD	
CHECK	
GIFT CERT REDEEM (Gift Certificate Redemption)	
COLLEGE CARD	
SPLIT TENDERING	
NO SALE	
Healthy Value Meals	
Healthy Value Meal #1	
Catering Program	
Sample 1	
Sample 2	28

# TABLE OF CONTENTS

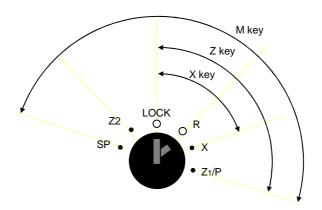
REPORTS	SECTION 2	1
OVERVIEW OF REPORTS		1
How to Run X or Z1/P Reports		j
How to Run Z2 Reports		
CREDIT CARD – CLOSE BATCH		
This will send the batch totals to the bank and print a report of c		
SHIFT CHANGE PROCEDURES		
X-01 – AUTO FULL TRANS REPORT (Shift Change)		
REGISTER CLOSING PROCEDURES (DAILY)		
X-87 – Assorted 1 Report – Read Only (Daily Register Close)		
Z1-88 – Assorted 2 Report – Read & Reset (Daily Register Close		
REGISTER CLOSING PROCEDURES (PERIOD / MONTH END)		
Z2-89 – Assorted 3 Report – Read & Reset (Period / Month End)		
DESCRIPTION OF REPORTS		
PRE-PROGRAMMED REPORTS		.15
X-87 – DAILY REPORT (NO RESET)		.15
Print the X – 87 – ASSORTED 1 REPORT		
Z1-88 – DAILY RESETS & REPORTS		
Reset & Print the Z1 – 88 – ASSORTED 2 REPORT		
Z2-89 – END OF PERIOD RESETS & REPORTS		
Reset & Print the Z2 – 89 – ASSORTED 3 REPORT		.17
WEEKLY SALES JOURNAL – Z TAPE NET TOTALS		
WEEKLY SALES JOURNAL – TAX TOTALS		.19
PROGRAMMING	SECTION 3	1
SP-101 PLU PRICE CHANGES		1
SP-122 PLU PROGRAMMING – ADDING A NEW ITEM		
SP-123 CLERKS		
SP-141 LOGO LINES (STORE ADDRESS ON RECEIPT)		
SP-155 TAX RATES		
SP-190 TIME & DATE		
SP-191 TARE WEIGHTS		
INITIAL RESET SX 7005 – RESET PRINTER		

Operations------SECTION 1

# **Hardware**

# **Keylock**

The control lock has 6 key positions and three keys "M, Z and X" are supplied with the ECR.



SP	System Programming Mode
	In this key position, ECR can be set up and programmed.
<b>Z2</b>	Z2 Reports
	This key position is for taking 'read and reset' 2nd level reports.
LOCK	Lock Mode
	LCD suspended and key input is not accepted. Only the LED lamp (Uniwell logo) is lit in red.
R	Register Mode
	This is the main sales mode.
X	X Reports, X Programming and Others
	This key position is for taking read only X reports and carrying out X programming, cash
	declaration, ECR monitoring, EJF view, clerk track transfer, etc.
Z1/P	Z1 Reports and Programming Mode

This key position is for taking 'read and reset' 1st level reports and carrying out Z programming.

# **Printer**

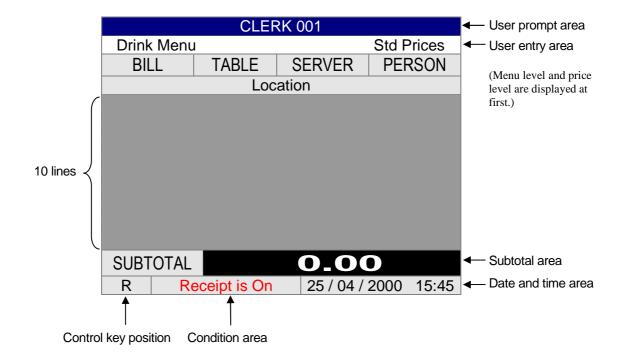
2-Station Thermal	Printer model	Epson M-T245 thermal printer with an auto cutter
Printer	Printing speed	14 lines/sec
	Columns	24 columns for receipt/journal

# **Receipt Paper**

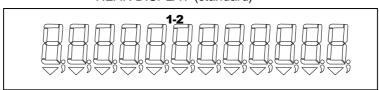
Paper	Specs	Single thermal roll
		44.5 mm x diameter 83 mm
		(1.718" wide X max. 220' diameter)
	Part #	8930 (50 Rolls)
	Ordering	Paper can be ordered from <a href="www.skan.com">www.skan.com</a> or by calling 909 884 0475

# **Displays**

LCD Operator	5.7" Monochrome quarter VGA (320x240) DSTN LCD		
Guest Display	Standard 7 segment numeric display 12 digits x 1 line		
		Dot matrix display 16 digits x 2 lines #40540 DSP UNIT 051	



REAR DISPLAY (standard)



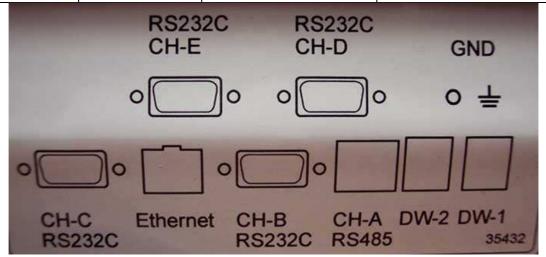
# 12 digits numeric (7 segments/digit)

# **Display Contrast**

LCD Display Contrast is adjusted by using the **SCROLL BACK** and **SCROLL FORWARD** keys with no Team Member Logged on.

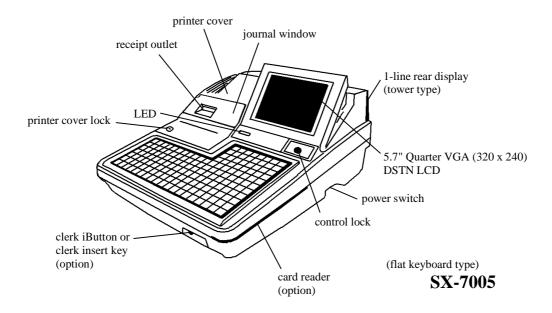
# **Communications Ports ----- SX-7005**

Standard Port	CH-A: RS485	RJ45 8-pin modular connector	Register to Register Communications
	CH-B: RS232C	9-pin D-sub connector	Dial In Modem
	DW-1 Drawer 1	RJ11 8-pin modular connector	Cash Drawer # 1
	DW-2 Drawer 2	RJ11 8-pin modular connector	Cash Drawer #2
Optional Ports #62080 SX IF7-1	CH-D: RS232C	9-pin D-sub connector	Bar Code Scanner
K-UNIT	CH-E: RS232C	9-pin D-sub connector	DataCap Modem



# **Dimensions ----- SX-7005**

Dimensions	SX-7005	14.88" wide x 17.32" deep x 7.89" to 10.23" high
	Width x Depth x Height	(The maximum height is changed by an upright screen angle)
		Maximum height when customer display is pole mounted: (16.5")
	Cash Drawer (DW352)	
Weight	SX-7005	approx. 14.77 lbs
	Cash Drawer (DW352)	
Power Supply &	SX-7005	AC120V 1A / AC230V 0.4A
Consumption		



# Replacing Paper Rolls ------SX-7005

# 1. Roll Size:

Single Thermal Roll – 44.5 mm x diameter 83 mm

# 2. Removing the printer cover:

Turn the printer cover lock key counter-clockwise and gently lift the cover.

# 3. Removing the old paper:

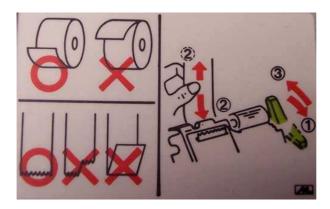
Press the "Receipt feed" and "Journal feed and key to feed the remaining paper through the printer. DO NOT force paper through the printer as this may result in damage to the printer mechanism or cause a paper jam.

OR

Pull the paper release lever (head up lever) towards the front of ECR and pull the paper through the printer.

# 4. Inserting new paper:

- a) Place the new paper in the correct position on the printer's paper roll bed.
- b) Make sure that the leading edge of the new paper roll is cut straight across.
- c) Set the head up lever to the head down condition and insert the leading edge into the printer slot, the paper is automatically fed into the printer.



# Note:

If receipts are blank, it is likely the paper is threaded wrong side up. Thermal paper is coated on one side only.

# \* Printer Problems - Printer Jam

If the auto-cutter is locked by a paper jam or if something comes into the auto-cutter and it becomes locked, please follow the sequences below:

- a) Turn the power switch off. Open the printer cover.
- b) Remove the printer screw.



c) Lifting from the left of the printer, pull the top plate of the printer towards you



- d) Then, carefully remove any jammed paper or other object that may be clogging the paper opening.
- e) When clearing Jams, never insert knives or other metal objects into the paper opening to prevent permanent damage.
- f) If the Printer appears to be in good working order and still does not print, perform an initial reset on the Cash Register. The SX7005 will automatically shut off the printer if it senses excessive printer errors. See the last page of this manual for detailed instructions on how to perform an Initial Reset.

# **Transactions and Registrations**

# Clerk Sign On

Once clocked in, each Team Member must Sign On with their own Clerk number to register a sale.

Enter the Clerk number and press the CLERK key.

The Team Member name will be displayed at the top of the LCD display and the screen will be cleared to permit registration of items.

# **Clerk Sign Off**

After sign on if you need to sign the register off you may do so by pressing the CLERK key.

# **Function Keys**

NOTE: A sample keyboard is included in the attachments. Refer to the keyboard locations of the following keys

#### **CLERK**

This is the Sign On key for entry of the Team Member's Clerk number in all key positions.

Using the X, M or Z key, turn the key lock to the R, X, Z1/P, Z2, or SP position.

R (Register Mode), X (Report Print/Display Mode), Z1/P (Report Level 1 Print/Reset and Program Modes), Z2 (Report Level 2 Print/Reset Mode), or SP (Supervisor Program Mode)

Enter a valid Team Member Clerk number

Press the "CLERK" key

#### **PLU**

Enter the PLU number of an item on the 10-key pad

Press the PLU key to register that item

#### **PRICE**

This key is used for amount entries to open items. Dollar and cents amounts are entered on the key pad. The decimal point is not used for amount entries.

\$1.00 is entered by pressing 1 0 0

\$10.00 is entered by pressing 1 0 0 0

\$4.95 is entered by pressing 4 9 5

#### **ENTER**

This key is used to choose and select entries in all key lock positions. A line from the display will be selected by use of the SCROLL BACK, SCROLL FORWARD, PAGE UP or PAGE DOWN KEYS. Press the ENTER key to choose the selected line. In general, this key is used to accept entries and answer "YES" to register prompts.

#### **CLEAR**

This key is used to "Clear" entries prior to registering them with another key. It can be used in some situations to clear an error condition. In general, this key is used to cancel entries and answer "NO" to register prompts.

#### X

This is the quantity/multiplication key. Enter a quantity and press the X key; enter the PLU number and press the PLU key.

This key can also be used to enter text into a transaction. Press the X key, the display will show ENTER TEXT at the top of the display and show an entry field at the bottom of the display #< >. Up to 16 characters or numbers can be entered in this field. Use the ENTER key to save the entry. This field can be used for any purpose, but has no totals.

#### **PAGE UP**

Use this key to jump up 10 lines in the transaction

This key can also be used to navigate through reports and programming lists.

When pressed when no Team Member is signed on this key will provide a view of the electronic journal.

#### **PAGE DOWN**

Use this key to jump down 10 lines in the transaction.

This key can also be used to navigate through reports and programming lists

#### **SCROLL BACK**

This key can be used to move the highlighted item line up one position. This is useful when highlighting a line to ERROR CORRECT.

This key can also be used to navigate through the electronic journal, reports and programming lists.

The SCROLL BACK key is also used to darken the background intensity of the screen. This can only be done between transactions when no Team Member is signed on. The display must show "CLERK LOGGED OFF"

# **SCROLL FORWARD**

This key can be used to move the highlighted item line down one position. This is useful when highlighting a line to ERROR CORRECT.

This key can also be used to navigate through the electronic journal, reports and programming lists.

The SCROLL FORWARD key is also used to lighten the background intensity of the screen. This can only be done between transactions when no Team Member is signed on. The display must show "CLERK LOGGED OFF"

#### **RECEIPT COPY**

This key can be used to print a second receipt after the transaction has been finalized.

Press the RECEIPT COPY key

The top of the operator display will show the message CLERK TO PRINT?

Press the RECEIPT COPY key again to confirm the printing of a second receipt.

A second receipt will print.

#### **RECEIPT PAPER FEED**

This key can be used to feed the paper on receipt side of the printer and works in any mode and key lock setting.

# **JOURNAL PAPER FEED**

This key can be used to feed the paper on the journal side of the printer and works in any mode and key lock setting.

# **PAID OUT**

Paid Out entries cannot be included in a regular sales transaction. Paid Out is a separate transaction type.

Enter the Team Member's Clerk number and press the CLERK key.

Press the PAID OUT key. The screen displays a list of 8 paid out types, number 1 through 8.

Press the number 1 through 8 that corresponds with the type of Paid Out entry to be made

When the number is pressed the screen displays PAID OUT – DESCRIPTION.

Enter the exact amount to be paid and press the CASH key. A receipt like the one below will be printed. Keep this receipt in the cash drawer or staple it to the bill that was paid and file it for balancing.

The amount entered is subtracted from the cash total and added to the paid out type chosen. These amounts are reported on the terminal 01 report.

PAID OUT

.....

PAID OUT DESCRIPTION

CASH

-5.00

TEAM MEMBER NAME #001-008-0005-0001 05/10/2002 17:00-R

STREET ADDRESS CITY STATE ZIP

#### **REFUND**

The refund key is under manager's control; a warning message box appears on the LCD display when the refund key is pressed in the R or X key lock position. The key lock must be turned to the Z1/P position using the **Z** or **M** key while the Clerk is signed on.

Enter the Clerk number on the 10-key pad and press the Clerk Key in the R key lock position.

Using the **Z** or **M** key turn the key lock to the **Z1/P** key position.

Press the **REFUND** key. The first line of the transaction display area shows "**REFUND**"

All entries in the "*REFUND*" mode are done exactly the same as if registering the item for a sale.

Multiple items can be refunded in one transaction. The "Refund" indicator remains ON until the "**REFUND**" key is pressed again to end the refund mode transaction.

After the **REFUND** key is pressed the second time, return the key lock to the R position and finalize the sale by **CASH** or **CREDIT CARD**.

A duplicate of the Receipt is required to attach to the product(s) being returned. With the key lock in the R key lock position, press the RECEIPT COPY key, when prompted enter the Clerk Number and press the CLERK key. A duplicate of this Clerk's last receipt will print. Attach this receipt to the product(s) being returned.

Refund Sample Transaction:

Two products are being returned; one product is \$1.00 and the other is open food for \$2.00.

Sign on to the register with the Clerk number

Turn the control lock to the Z1/P key lock position

Press "REFUND"

Press "SODA"

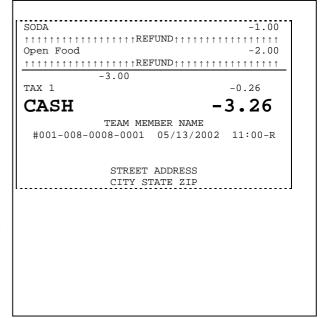
Enter 200 (\$2.00) and press the "Open Food"

Press "REFUND"

Turn the key lock back to the R key lock position

Press "SUBTOTAL" the amount of tax to be refunded on the items is calculated and included in the subtotal.

Press the "CASH" Key



# VOID

# Sample Erroneous Sale #1:

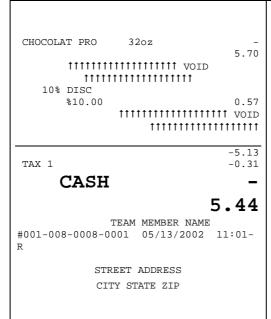
CHOCOLAT PRO 10% DISC %10.00	Enter the Team Member's Clerk number and press the <b>Clerk</b> key
TAX 1 CASH 5.	5.13 0.31 <b>44</b>
TEAM MEMBER NAME #001-008-0008-0001 05/13/2002 11	238 & PLU key
R	10 Open Discount key
STREET ADDRESS	
CITY STATE ZIP	
	CASH key

# **VOID Sample Transaction #1:**

The VOID key is under manager's control; a warning message box appears on the LCD display when the VOID key is pressed in the R or X key lock position. The key lock must be turned to the Z1/P position while the Clerk is signed on.

The VOID key should only be used for canceling previously registered erroneous items. If an item is to be "refunded" the "REFUND" key described above should always be used.

The VOID key should be used within a separate transaction for ease of use.



Enter the Team Member's Clerk number and press the **Clerk** Key in the R key lock position.

Using the **Z** or **M** key, turn the key lock to the **Z1/P** position.

Press the VOID key

238 & PLU key

10 Open Discount key

**CASH** key

Turn the Key lock back to the R position

Attach the erroneous receipt to the Voided receipt, with the Voided receipt on top.

Write the reason for the void on the front of the Voided Receipt.

# Sample Erroneous Sale #2:

BUILD UP 90.00

TAX 1

90.00

# CREDIT CARD

95.40

TEAM MEMBER NAME #001-008-0008-0001 05/13/2002 11:00-R

STREET ADDRESS
CITY STATE ZIP

Enter the Team Member's Clerk number and press the **Clerk** key in the R key lock position.

90 00 EAS / BUILD UP key

**Credit Card** key

After running the charge on the Credit Card Machine, the charge is declined. This sale now needs to be voided.

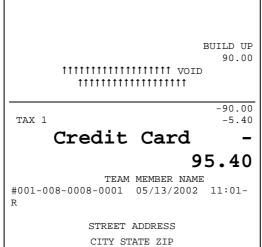
# **VOID Sample Transaction #2:**

After running the charge on the Credit Card Machine, the charge is declined. This sale now needs to be voided.

The VOID key is under manager's control; a warning message box appears on the LCD display when the VOID key is pressed in the R or X key lock position. The key lock must be turned to the Z1/P position while the Clerk is signed on.

The VOID key should only be used for canceling previously registered erroneous items. If an item is to be "refunded" the "REFUND" key described above should always be used.

The VOID key should be used within a separate transaction for ease of use.



Enter the Team Member's Clerk number and press the Clerk Key in the R key lock position.

Using the **Z** or **M** key, turn the Key lock to the **Z1/P** position.

Press the VOID key

90 00 EAS / BUILD UP key

# Credit Card key

Attach the erroneous receipt to the Voided receipt, with the Voided receipt on top.

Write the reason for the void on the front of the Voided Receipt.

#### **ERROR CORRECT**

The **ERROR CORRECT** key may be used within a transaction to correct a previous entry that was incorrectly or unintentionally entered.

Two methods can be used with the **ERROR CORRECT** key.

- A. If the mistake is discovered immediately upon registration and no other key registrations have occurred; press the ERROR CORRECT key and the previous item is corrected. The amount will not be accumulated in sales totals or in the transaction total. A separate total on the accountability reports will be updated with the amount.
- B. If the mistake is discovered only after another item is registered but before the transaction is finalized with a tendering key; press the "CLEAR" key to return to the transaction screen, press the "SCROLL BACK" key to move the highlight bar to the item to be corrected; press the "ERROR CORRECT" key; the word "CORRECTED" will be displayed in place of the item price. Continue with the sale by adding additional items or finalize with a tendering key. The corrected item will not be printed on the receipt.

Enter 121 and press the PLU Key: SUPER PUNCH PLUS 40oz 6.99

Enter 119 and press the PLU Key: SLIM & TRIM 40oz 6.99

Enter 121 and press the PLU Key: SUPER PUNCH PLUS 40oz 6.99

Enter 117 and press the PLU Key: IMMUNE BUILDER 400z 6.99

Enter 116 and press the PLU Key: MUSCLE PUNCH PLUS 40oz 6.99

Press the **Subtotal** key; the subtotal shows **36.92** 

SUPER PUNCH PLUS	40oz	6.99
SLIM & TRIM	40oz	6.99
IMMUNE BUILDER	40oz	6.99
MUSCLE PUNCH PLUS	40oz	6.49
		27.46
TAX 1		2.40
		29.86
CASH		29.86
CASH		29.86
CASH		29.86
<u> </u>	MEMBER NAME	29.86
<u> </u>		
TEAM		
TEAM #001-008-0005-0001		
TEAM #001-008-0005-0001 STREE	05/10/2002	

At this point the Clerk notices PLU 121 was entered twice but only 1 was sold.

Press the Scroll Back key 2 times until the SUPER PUNCH PLUS line is highlighted; press ERROR CORRECT. The line will show the word CORRECTED in place of 6.99 Receipt showing ERROR CORRECT

Press the CASH key to finalize the sale

#### 15% DISC (15% Discount) ---- RETAIL ITEMS ONLY ----

The 15% DISC key is an item discount, not a subtotal discount to only be used on Retail Item Sales. When pressed immediately following an open amount item it will calculate 15% of the item price, display the descriptor, discount percent, and the net dollar amount of the discount with a minus sign. The amount of the tax on the discount will be subtracted from the subtotal.

# OPEN DISC (Open % Discount) ---- RETAIL ITEMS ONLY ----

The OPEN DISC key is an item discount, not a subtotal discount to only be used on Retail Item Sales. When a percent is entered and this key is pressed immediately following an open amount item it will calculate the entered percentage of the item price, display the descriptor, discount percent, and the net dollar amount of the discount with a minus sign. The amount of the tax on the discount will be subtracted from the subtotal.

To register an OPEN DISC

The Clerk must be signed on with a valid Clerk number in the R key lock position

Enter an Amount and Press on of the Open Retail Keys (EAS, Snacks & Candy, Supplements) on the keyboard.

Enter the amount of the discount to be given (10% is entered as 10; 25% is entered as 25; 1/3 discount is entered as 33.33.

Press the OPEN DISC key on the keyboard

Continue registering items or press subtotal and tender the sale to finalize

#### \$ DISC (\$ Discount)

The \$ DISC key is a dollar amount discount on the subtotal, not an item discount. When an amount is entered and this key is pressed it will subtract the entered amount from the total of the sale, display the DISC (-) descriptor, and the dollar amount of the discount with a minus sign. The amount of the tax on the discount will be subtracted from the subtotal.

To register a \$ DISC

The Clerk must be signed on with a valid Clerk number in the R key lock position

Enter a PLU # and press the PLU key or press a preset key on the keyboard

Enter the DOLLAR amount of the discount to be given (\$1.00 is entered as 100; \$2.50 is entered as 250)

Press the \$ DISC key on the keyboard

Continue reg	gistering items or p	press subtotal and	tender the sale to finalize
			<sub>1</sub>
			J

#### **TAX 1 EXEMPT**

This key is used to exempt the sale of Smoothies from Sales Tax 1, or any item taxed by Sales Tax 1. (This may vary depending upon your local taxing authority.)

After the sale has been registered, press the SUBTOTAL key, you will see the amount of the sale including all applicable taxes.

Press the TAX 1 EXEMPT key to exempt the sale from Sales Tax 1.

The description EXEMPTED T1 will flash in the upper part of the display where "Location" usually appears.

Press the SUBTOTAL key again; you will see the amount of the sale less Sales Tax 1.

NOTE: If the product is not taxable by Sales Tax 1, the use of this function will now make it Taxed by Tax 1.

NOTE: Registering any sales after this will not exclude them from Sales Tax 1.

#### **TAX 2 EXEMPT**

# If you do not have a 2<sup>nd</sup> Sales Tax Rate, do not use this function.

This key is used to exempt the sale of Retail Products from Sales Tax 2, or any item taxed by Sales Tax 2. (This may vary depending upon your local taxing authority.)

After the sale has been registered, press the SUBTOTAL key, you will see the amount of the sale including all applicable taxes.

Press the TAX 2 EXEMPT key to exempt the sale from Sales Tax 2.

The description EXEMPTED T2 will flash in the upper part of the display where "Location" usually appears.

Press the SUBTOTAL key again; you will see the amount of the sale less Sales Tax 2.

NOTE: If the product is not taxable by Sales Tax 2, the use of this function will now make it Taxed by Tax 2. If you do not have a 2<sup>nd</sup> Sales Tax Rate, do not use this function.

NOTE: Registering any sales after this will not exclude them from Sales Tax 2.

# **Tender Keys**

#### **CASH**

This is the key for use when tendering a sale with cash. Two methods of tendering are allowed with this key: Over tendering and exact tendering

Over Tendering is when the guest pays with an amount greater than the subtotal and results in change due back to the guest.

#### To Over Tender:

After the sale is registered, press the SUBTOTAL key

The total amount with tax that is owed by the guest is displayed

Enter the dollars and cents that the guest offers to tender the sale

The cash drawer will open and the amount of change due back to the guest will be displayed on both the Team Member and guest displays.

The receipt below shows the total sale was \$11.69, the guest gave the Team Member \$15.69, the Team Member entered 1569 on the 10-key pad and pressed the CASH key, the registered subtracted 11.69 from 15.69 and displayed and printed the change of \$4.69

6.99
-0.70
5.25
-0.79
10.75
0.94
11.69
15.69
T2.63
4.69
17:00-R

#### To EXACT TENDER

If the guest tenders the exact amount of the sale, just press the CASH key. The Team Member and guest displays will show 0.00 change due.

The exact tender receipt will look as shown below:

		,		
SUPER PUNCH PLUS 10% DISC	40oz	6.99		
%10.00 SUPER PUNCH PLUS	32oz	-0.70 5.25		
15% DISC %15.00		-0.79		
TAX 1		10.75 0.94		
		11.69		
CASH		11.69		
TEAM #001-008-0005-0001	MEMBER NAME 05/10/2002	17:00-R		
STREET ADDRESS				
CITY	STATE ZIP			

# \$5, \$10, \$20, \$50

These four keys are set as "Preset" tender keys for the amounts indicated. When a guest tenders a bill in one of these denominations and it is greater than the subtotal just press the appropriate key and the sale will be over tendered by the selected amount. The amount of change will be displayed on both the guest and Team Member display and printed on the receipt.

# **CREDIT CARD**

When a guest is paying by credit card register the transaction as if it were by cash. Press the SUBTOTAL KEY to obtain the amount owed.

Follow your store's credit card processing procedures using the amount displayed on the operator display.

When the credit card approval is received, press the CREDIT CARD key to finalize the sale.

#### **CHECK**

When a guest is paying by check register the transaction the same as if it were a cash sale

Press the SUBTOTAL key to obtain the total, which will be displayed on both the guest and Team Member displays

Tell the guest what the total of the sale is.

Follow your store's policy on accepting checks.

If the check is for the exact amount of the sale press the CHECK key. (If your store allows guests to write checks for more than the amount of purchase, enter the amount for which the check is written and press the CHECK key; the amount of change due back to the guest will print on the receipt and be displayed on both the guest and Team Member display.

# **GIFT CERT REDEEM (Gift Certificate Redemption)**

This key is to receive payment by gift certificate. This is not to be used to sell a gift certificate

Register the sale as if it were a cash sale

Follow your store procedure for redeeming gift certificates

Enter the amount of the gift certificate on the 10-key pad and press the GIFT CERT REDEEM key.

If the amount of the gift certificate is greater than the sale an amount will display and print as change

If the amount of the gift certificate is less than the amount of the sale, the Team Member display will show the message SHORT TENDER at the top of the screen and the register will beep once each second until an amount is entered by CASH, CHECK, or CREDIT CARD to satisfy the balance of the amount of the sale.

#### **COLLEGE CARD**

When a guest is paying by a College Card (a special credit card affiliated with a local College) register the transaction as if it were by cash. Press the SUBTOTAL KEY to obtain the amount owed.

Follow your store's College Card processing procedures using the amount displayed on the operator display.

When the College Card approval is received, press the COLLEGE CARD key to finalize the sale.

# **SPLIT TENDERING**

If a guest is paying with multiple types of payment such as cash and credit card, always enter the smallest amount and type of tender first. This will result in a SHORT TENDER

and the register display will show the message SHORT TENDER, and beep at one second intervals until the transaction is finalized by an amount equal to or greater than the total balance due.

Generally, credit card, check and gift certificate redemptions will be the first type of tender used. This way if the guest wants to over tender the balance of the sale with cash, the amount of change can be calculated and displayed.

# **NO SALE**

This key is used to open the cash drawer without transacting a sale.

The Clerk must be signed on with a valid Clerk number without registering any portion of a sale

Press the NO SALE key

The cash drawer will open and a NO SALE receipt will print

The Team Member is required to indicate the reason for the NO SALE on the receipt and keep the receipt.

# **Healthy Value Meals**

# **Healthy Value Meal #1**

Enter the Team Member's Clerk number and press the CLERK key

Enter the PLU number of the 12 oz Tea

Enter the PLU number of the Muffin

Press the HEALTHY VALUE MEAL 1 key. This will provide a discount of \$0.50.

Press SUBTOTAL to show amount owing including taxes

Enter amount tendered by guest and press appropriate key (eg. Cash, check, credit card, etc.)

# HEALTHY VALUE MEAL 2 SAMPLE RECEIPT

12 oz Tea	3.75
Muffin	2.99
HEALTHY VALUE MEAL 1	-0.50
SUBTOTAL	6.24
TAX 1	0.50
SUBTOTAL	6.74
CASH	7.00
CHANGE	0.26
TEAM MEMBER NAME	
#001-008-003-001 12/16/2002	17:00-R
STREET ADDRESS	
CITY STATE ZIP	
J	

# **Catering Program**

In order to register sales from the Catering Program the following is a guideline on how to register these sales.

The Catering Program is broken down into the following items:

12oz CATERING TAXABLE 12oz CATERING NO TAX

20oz CATERING TAXABLE 20oz CATERING NO TAX

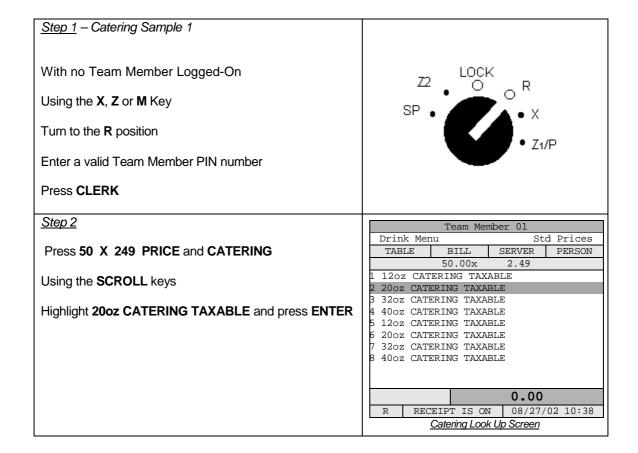
32oz CATERING TAXABLE 32oz CATERING NO TAX

40oz CATERING TAXABLE 40oz CATERING NO TAX

In addition, some School sales may be exempt from Sales Tax.

# Sample 1

Catering Sale of 50 – 20 oz Smoothie's at \$2.49 each.



Step 3 - Catering Sample 1 Team Member 01 Drink Menu Std Prices In case of error BILL SERVER PERSON TABLE Press ERROR CORRECT and Location Return to Step 2 above X 50.00 20oz CATERING TA **XABLE** Press SUBTOTAL to determine the price including Sales 124.50 124.50 SUBTOTAL RECEIPT IS ON 08/27/02 10:38 Register Screen Step 4 Team Member 01 Drink Menu Std Prices Tender the sale by pressing CASH TABLE BILL SERVER PERSON Location OR 50.00 20oz CATERING TAXABLE 124.50 Tender the sale by pressing CREDIT CARD OR Tender the sale by pressing CHECK 131.97 SUBTOTAL

R RECEIPT IS ON 08/27/02 10:38

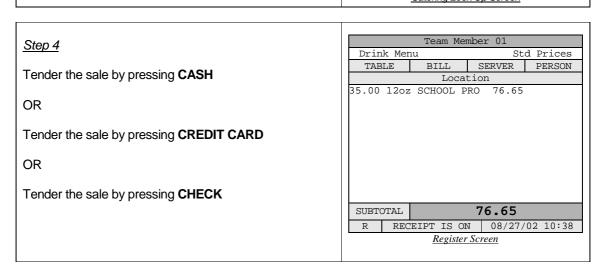
Register Screen

Step 5 – Catering Sample 1	
The Receipt will Print	50x 20oz CATERING TAXABLE 2.49 124.50
	SUBTOTAL 124.50 TAX 1 7.47
	SUBTOTAL 131.97 CHECK 131.97
	Team Member 01 #001-008-003-001 08/27/2002 10:38-R
And	STREET ADDRESS CITY STATE ZIP
	Sample Receipt
	Enter Clerk Drink Menu Std Prices
	Location
	50.00 20oz CATERING TAXABLE 124.50 CHECK 131.97
You are automatically Logged-Off	
	SUBTOTAL 0.00  R RECEIPT IS ON 08/27/02 10:38
	R-Logon Required

# Sample 2

Tax Exempt Catering Sale of 35-12 oz Soda for a NON TAXABLE Program at \$2.19 each.

Step 1 – Catering Sample 2		
With no Team Member Logged-On	LOCK Z2 O R	
Using the X, Z or M Key	SP • A•x	
Turn to the <b>R</b> position	• Z1/P	
Enter a valid Team Member PIN number	210	
Press CLERK		
Step 2	Team Member 01	
Press 35 X 219 PRICE and CATERING	Drink Menu         Std Prices           TABLE         BILL         SERVER         PERSON           35.00x         2.19	
Using the SCROLL keys	1 12oz CATERING TAXABLE 2 20oz CATERING TAXABLE	
Highlight 12oz CATERING NO TAX and press ENTER	3 320z CATERING TAXABLE 4 40oz CATERING TAXABLE	
	5 12oz CATERING NO TAX 6 20oz CATERING NO TAX	
	6 20oz CATERING NO TAX 7 32oz CATERING NO TAX	
	6 20oz CATERING NO TAX	
	6 20oz CATERING NO TAX 7 32oz CATERING NO TAX 8 40oz CATERING NO TAX	
	6 20oz CATERING NO TAX 7 32oz CATERING NO TAX	



Step 6 – Catering Sample 2			
The Receipt will Print			
	35x 12oz CATERING NO TAX 2.19 76.65		
	SUBTOTAL	76.65	
	CASH	76.65	
	Team Member 01 #001-008-003-001 08/27/2002	10:38-R	
And	STREET ADDRESS CITY STATE ZIP Sample Rece	<u>ipt</u>	
	Enter Clerk		
	TABLE BILL SERVER	d Prices PERSON	
	Location 35.00 12oz CATERING NO TAX	76.65	
	CASH	76.65	
You are automatically Logged-Off			
	SUBTOTAL 0.00		
	R RECEIPT IS ON 08/27/	02 10:38	
	<u>R-Logon Requ</u>	<u>ired</u>	

REPORTS-----SECTION 2

Please be aware, X Reports are for readings and do not clear or reset any data.

Z1 or Z2 reports will clear or reset the data.

Once a Z1 or Z2 report is run it can NOT be re-printed, so make sure there is enough paper and it has been installed properly BEFORE running ANY reports.

# **OVERVIEW OF REPORTS**

**X** Reports are those that can be printed without resetting the totals. These reports can be printed as often as needed during the business day.

**Z1** Reports are those that should be Reset & Printed at the close of business each day.

**Z2** Reports are those that should be Reset & Printed at the "End of Period", immediately after the Z1 Reports have been taken.

# How to Run X or Z1/P Reports

With all Team Members signed off, using the **X**, **Z** or **M** key, turn the key lock to the **(X or Z1/P)** position.

Enter Clerk number and press the [CLERK] key

Using the  $\mbox{[PAGE]}$  &  $\mbox{[SCROLL]}$  keys press  $\mbox{[ENTER]}$  when  $\mbox{REPORTING FUNCTIONS}$  is highlighted.

Using the [PAGE] & [SCROLL] keys press [ENTER] when the chosen report is highlighted.

With the message "TO ISSUE..." press [ENTER] to print the report.

The register will automatically sign the Team Member off.

# **How to Run Z2 Reports**

With all Team Members signed off, using the **M** key, turn the key lock to the **(Z2)** position.

Enter Clerk number and press the [CLERK] key

Using the [PAGE] & [SCROLL] keys press [ENTER] when the chosen report is highlighted.

With the message "TO ISSUE..." press [ENTER] to print the report.

The register will automatically sign the Team Member off.

# **Credit Card – Close Batch**

This will send the batch totals to the bank and print a report of credit card totals in the current batch.

# Step 1

With no Clerk / Server Logged-On

Using the Z or M Key

Turn to the Z1/P position

Enter a valid Clerk / Server number

Press **CLERK** 



Step 2

using SCROLL BACK, SCROLL FORWARD

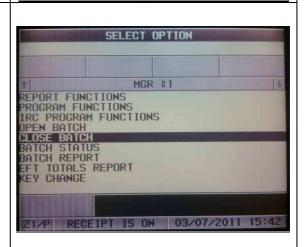
Highlight the 5th Option CLOSE BATCH

Press [ENTER]

At the top of screen, it will display "ARE YOU SURE?"

Press [ENTER]

This will close the batch, print up a batch close confirmation, open a new batch, print out the batch report and log of the Clerk / Server.



# **Shift Change Procedures**

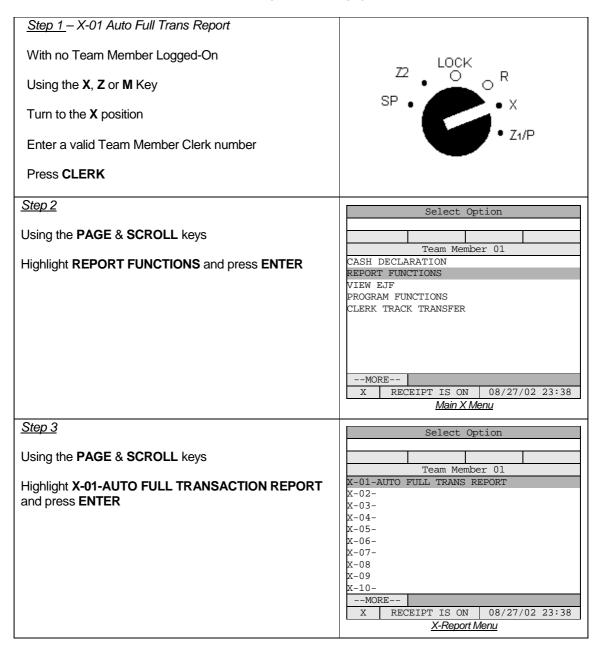
The following Shift Change Procedures are only intended as a guide, your individual requirements may vary:

- 1) Check Receipt Paper, replace if less than 1/16<sup>th</sup> inch of paper remains on the roll. *Refer to page 3-4 of this manual for instructions.*
- 2) Take an X Reading, (X-01 AUTO FULL TRANS REPORT).
  - NOTE: Daily totals will NOT be reset.
- 3) Following your individual store procedures use the **X-01 Auto Full Trans Report** to determine your *Cash Over/Short*.
- 4) Take an X Reading on Time & Attendance (X-19-ATTENDANCE REPORT).
  - **NOTE:** The X Reading <u>does not</u> automatically **CLOCK-OUT** Team Members.
- 5) Review Team Member **CLOCK-IN**'s and **CLOCK-OUT**'s, making corrections were required. Repeat Step 4, above, to verify corrections.

The following pages contain step-by-step instructions on how to run the above reports.

If in doubt, please contact your support for guidance.

# X-01 - AUTO FULL TRANS REPORT (Shift Change)



Step 4 – X-01 Auto Full Trans Report	X-87-ASSORTED 1 REPORT
	TO TIBOOKIB I KBIOKI
Press ENTER to print the report	Team Member 01
	TO ISSUE PRESS - [ENTER]  or  TO ISSUE TO LCD - [X]
	MORE
	X RECEIPT IS ON 08/27/02 23:39  X-87-Assorted 1 Report Menu
Step 5	
The Report will Print	X-01AUTO FULL TRANS REPORT 08/27/2002
	X-01-AUTO FULL TRANS REPORT
	CLERK LOGGED OFF
And	
You are automatically Logged-Off	MORE  X RECEIPT IS ON 08/27/02 23:39  X-Logon Required
Step 6  Return to Register mode  Using the X, Z or M Key	Z2 LOCK O R SP • X
	• Z1/P
Turn to the <b>R</b> position	21/19

## **Register Closing Procedures (Daily)**

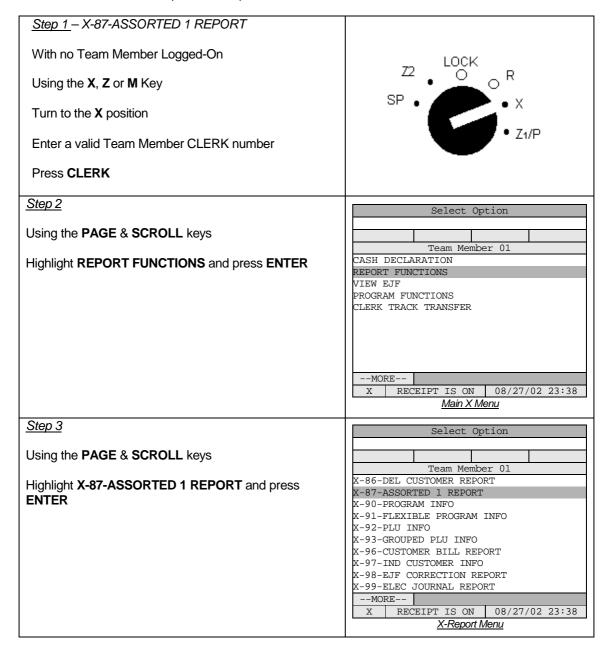
The following Register Closing Procedures are only intended as a guide, your individual requirements may vary:

- 1) Check Receipt Paper, replace if less than 1/16<sup>th</sup> inch of paper remains on the roll. *Refer to page 3-4 of this manual for instructions.*
- 2) Take an X Reading, (X-87-ASSORTED 1 REPORT). .
- 3) Take a Z Reading, (Z1-88-ASSORTED 2 REPORT).
  - **NOTE:** Daily totals will be reset.

## X-87 - Assorted 1 Report - Read Only (Daily Register Close)

X – 87 – ASSORTED 1 REPORT (Read Only) will print the following reports:

- 01 Auto Full Transaction Report
- 06 Hourly Report
- 21 Full Group Report (Department Report)
- 47 Grouped PLU Report



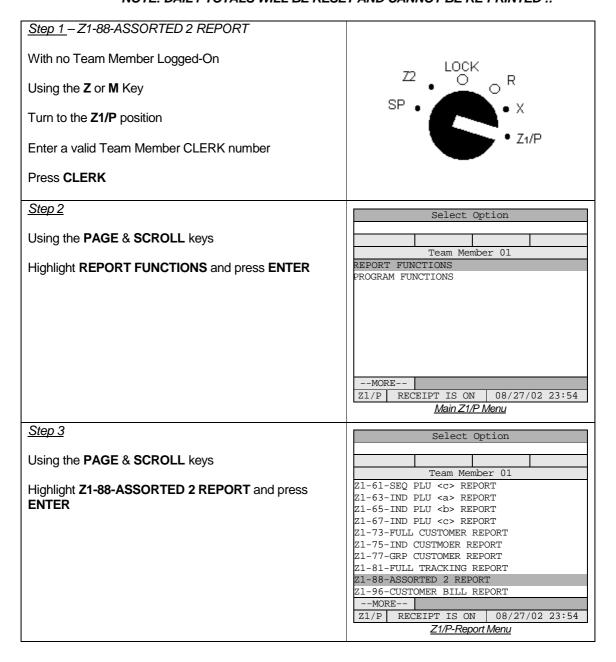
Step 4 – X-87-ASSORTED 1 REPORT	X-87-ASSORTED 1 REPORT
Press ENTER to print the report	Team Member 01
	TO ISSUE PRESS - [ENTER] or TO ISSUE TO LCD - [X]
Stop 5	MORE  X RECEIPT IS ON 08/27/02 23:39  X-87-Assorted 1 Report Menu
Step 5 The Report will Print	X-87ASSORTED 1 REPORT 08/27/2002
	X-01AUTO FULL TRANS REPORT 08/27/2002
And	X-87-ASSORTED I REPORT  CLERK LOGGED OFF
You are automatically Logged-Off	
	MORE X RECEIPT IS ON 08/27/02 23:39  X-Logon Required
Step 6  Return to Register mode  Using the X, Z or M Key  Turn to the R position	Z2 LOCK O R SP • X • Z1/P

## **Z1-88 – Assorted 2 Report – Read & Reset (Daily Register Close)**

Z1 – 88 – ASSORTED 2 REPORT (**RESET**) will print the following reports:

- 01 Auto Full Transaction Report
- 06 Hourly Report
- 21 Full Group Report (Department Report)
- 47 Grouped PLU Report

#### NOTE: DAILY TOTALS WILL BE RESET AND CANNOT BE RE-PRINTED!!



Step 4 – Z1-88-ASSORTED 2 REPORT	71 00 ACCOPTED 2 DEDODT
	Z1-88-ASSORTED 2 REPORT
Press ENTER to print the report	
	Team Member 01
	TO ISSUE PRESS - [ENTER]
	MORE
	Z1/P   RECEIPT IS ON   08/27/02 23:54   Z1-88-Assorted 2 Report Menu
Step 5	
The Report will Print	<b>Z-88</b> ASSORTED 2 REPORT 08/27/2002
	Z-01AUTO FULL TRANS REPORT 08/27/2002
	Z1-88-Assorted 2 Report
And	CLERK LOGGED OFF
You are automatically Logged-Off	
	MORE
Step 6	LOCK
Return to <b>Register</b> mode	72 • O R
Using the <b>Z</b> or <b>M</b> Key	SP •
Turn to the R position	• Z <sub>1</sub> /P
	1

## Register Closing Procedures (Period / Month End)

The following Register Closing Procedures for Period / Month End are only intended as a guide, your individual requirements may vary:

- 1) Follow the instructions given above in "Register Closing Procedures (Daily)"
- 2) Take an X Reading, (X-02, X-22, X-48)
  - NOTE: This report is to be run as a duplicate copy of the Z2-89
  - **NOTE:** This report will be for your monthly reconciliation
- 3) Take a Z Reading, (**Z2-89-ASSORTED 3 REPORT**).
  - **NOTE:** This report is to be run on the last Day of the Month.
  - **NOTE:** Run this only after having completed Step 1, above.
  - NOTE: Period / Month End totals will be reset.

The following pages contain step-by-step instructions on how to run the above reports.

If in doubt, please contact your Support for guidance.

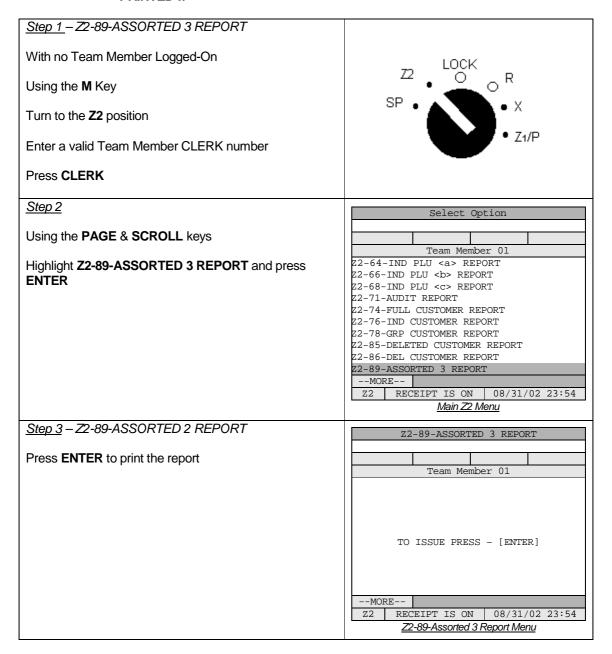
NOTE: PERIOD TOTALS WILL BE RESET and CANNOT BE RE-PRINTED!!

## **Z2-89 – Assorted 3 Report – Read & Reset (Period / Month End)**

Z2 – 89 – ASSORTED 3 REPORT (**RESET**) will print the following reports:

- 02 Auto Full Transaction Report
- 22 Full Group Report (Department Report)
- 48 Grouped PLU Report

#### NOTE: PERIOD / MONTH END TOTALS WILL BE RESET and CAN NOT BE RE-PRINTED !!



Step 5	
The Report will Print	<b>Z2-89</b> ASSORTED 3 REPORT 08/31/2002
	Z2-02 AUTO FULL TRANS REPORT 08/31/2002
And	Z2-89-Assorted 3 Report  CLERK LOGGED OFF
You are automatically Logged-Off	MODE
	MORE
Step 6	LOCK
Return to <b>Register</b> mode	72 • O R
Using the <b>M</b> Key	SP • X . 71/P
Turn to the <b>R</b> position	• Z1/P

## **Description of Reports**

#### 01 - Auto Full Transaction Report

This report automatically generates the Major Group Report, Group Report, Clerk Report, Terminal Financial Report, and Grand Total 1 and 2 values

#### 06 - Hourly Report

This report shows the quantity and amount of sales by hour of the day.

#### 11 - Full Clerk Report

Sales and accountability totals for each Team Member who has operated the register since the last Z report was taken (Also included in 01 Report)

### 21 - Full Group Report (Department Report)

All Individual Group sales (Also included in 01 Report)

#### 21 - Maj Grp Group Report

Group (Department) Sales are listed and sorted by Major Groups

## 31 - Major Group Report (Also included in 01 Report)

Major Group sales are listed

## 41 - Full PLU Report

This lists each PLU that has been registered in a sale since the last Z 41 report was taken. This is not included in the 01 Report

#### 47 - Grouped PLU Report

This lists each PLU that has been registered in a sale and sorts them by the Group that they report to. This is a very useful PLU report.

Each Major Group will be reported only if sales have been registered since the last Z report was taken. Sample:

SMOOTHIES 21.00 5.49 RETAIL	73.37 %71.8
1.00 45.25	45.25 %28.1
ALL MAJORS 22.00	160.56

Maj Group Name Total Qty Average Sale Maj Group Name Total Qty Average Sale	Total \$ Percent of Total Sales  Total \$ Percent of Total Sales
<b>ALL MAJORS</b> Total Qty of Major G	roups Total \$ of Maj Grp

## **Pre-Programmed Reports**

## X-87 - Daily Report (no reset)

As a part of the nightly closing procedure sales reports need to be taken at the register. These reports are used to determine cash over/short and to properly complete Reports. For convenience the registers have been preprogrammed to print the required reports by choosing a single menu option.

X – 87 – ASSORTED 1 REPORT (Read Only) will print the following reports:

01 - Auto Full Transaction Report

06 - Hourly Report

21 - Full Group Report (Department Report)

47 - Grouped PLU Report

#### Print the X-87-ASSORTED 1 REPORT

Using the  ${\bf X}$  or  ${\bf M}$  Key, turn the key lock to the  ${\bf X}$  position with all Team Members signed off.

Enter Clerk number and press the [CLERK] key

Using the **[PAGE]** & **[SCROLL]** keys press **[ENTER]** when **REPORTING FUNCTIONS** is highlighted.

Using the [PAGE] & [SCROLL] keys press [ENTER] when  $X-87-ASSORTED\ 1$  REPORT is highlighted.

With the message "TO ISSUE..." press [ENTER] to print the report.

The register will automatically sign the Team Member off.

## Z1-88 - Daily Resets & Reports

Z REPORTS are intended to be run once at the end of the business day. Once a report is taken in the **Z1/P** key lock position the totals are cleared to prepare for the next business day. Before taking any Z1 reports be sure that all other X reports that may be needed are on file and that the printer has an adequate amount of paper to print the entire series of reports

Z1 – 88 – ASSORTED 2 REPORT will reset and print the following reports:

01 - Auto Full Transaction Report

06 - Hourly Report

21 - Full Group Report (Department Report)

47 - Grouped PLU Report

### Reset & Print the Z1 - 88 - ASSORTED 2 REPORT

Using the M key, turn the key lock to the Z1/P position with all Team Members signed off.

Enter Clerk number and press the [CLERK] key

Using the **[PAGE]** & **[SCROLL]** keys press **[ENTER]** when **REPORTING FUNCTIONS** is highlighted.

Using the [PAGE] & [SCROLL] keys press [ENTER] when Z1 - 88 - ASSORTED 2 REPORT is highlighted.

With the message "TO ISSUE..." press [ENTER] to print the report.

The register will automatically sign the Team Member off.

## **Z2-89 – End of Period Resets & Reports**

Z2 REPORTS are intended to be run once at the end of each period. Once a report is taken in the **Z2** key lock position the totals are completely cleared to prepare for the next business period. Before taking any Z2 report be sure that all other Z1 reports that may be needed are on file and that the printer has an adequate amount of paper to print the entire series of reports.

Z2 – 89 – ASSORTED 3 REPORT will reset and print the following reports:

02 - Auto Full Trans Report

22 - Full Group Report (Department Report)

48 - Grouped PLU Report

#### Reset & Print the Z2 - 89 - ASSORTED 3 REPORT

Using the **M** key, turn the key lock to the **Z2** position with all Team Members signed off.

Enter Clerk number and press the [CLERK] key

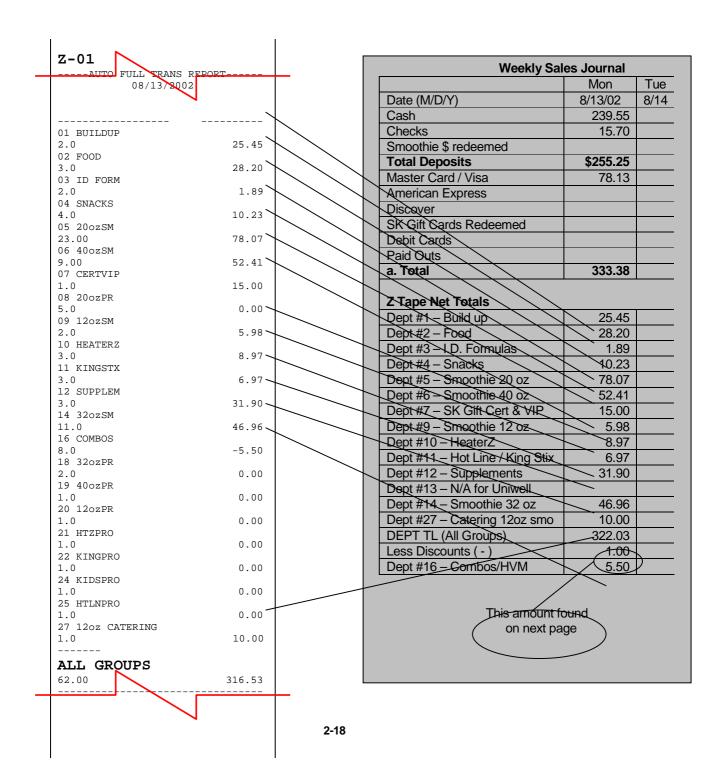
Using the [PAGE] & [SCROLL] keys press [ENTER] when  $\bf Z2-89-ASSORTED~3$  REPORT is highlighted.

With the message "TO ISSUE..." press [ENTER] to print the report.

The register will automatically sign the Team Member off.

## **Weekly Sales Journal - Z Tape Net Totals**

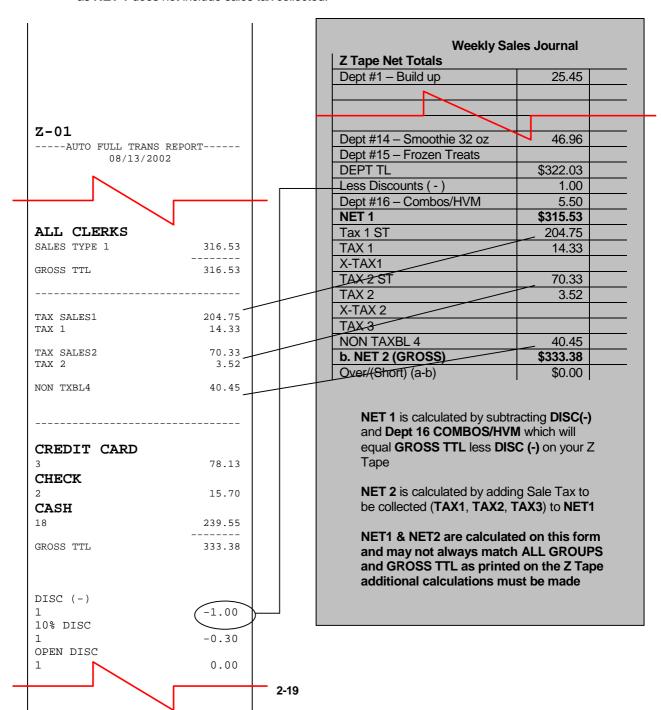
The Z Tape Net Totals section shown on the Weekly Sales Journal is completed as shown in the illustration, below. Departments with zero sales figures will not be listed on the 01 Auto Full Trans Report.



## **Weekly Sales Journal - Tax Totals**

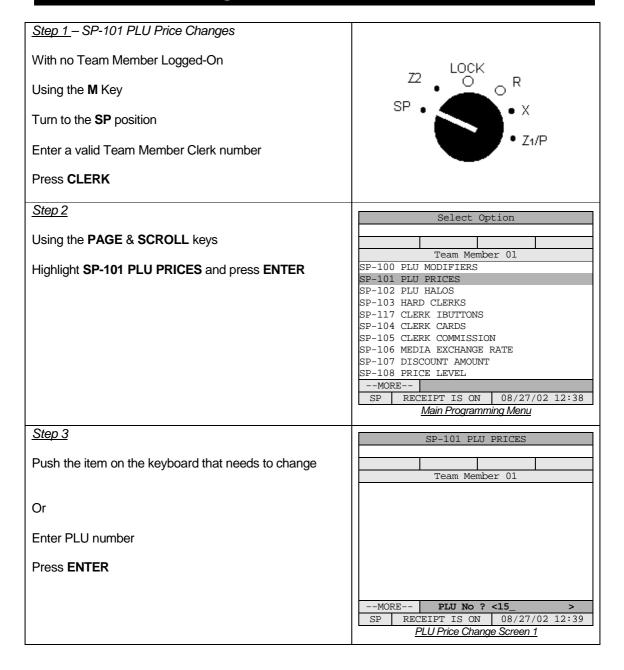
This illustration shows how the Sales Tax section of the Weekly Sales Journal is completed. Discounts and taxes with zero sales figures will not be listed on the 01 Auto Full Trans Report.

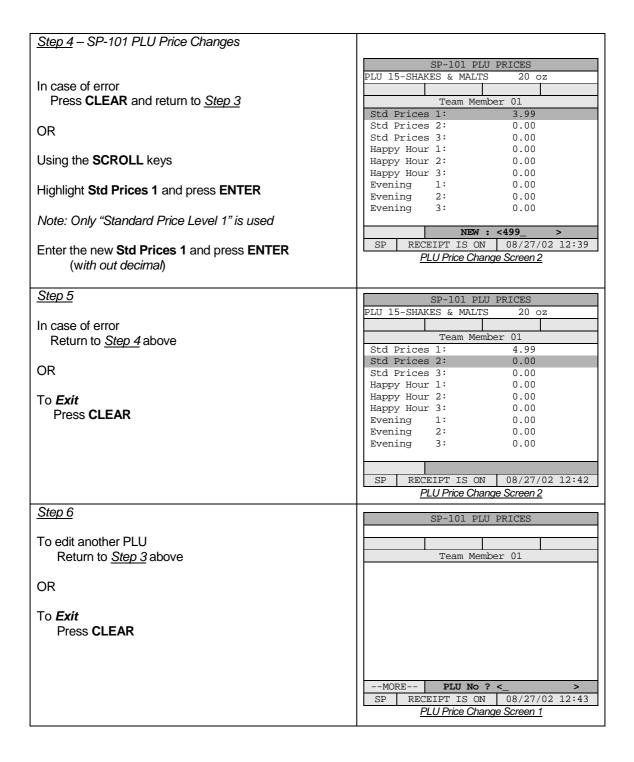
It is important to note that **NET 1** and **b.NET 2(GROSS)** will not balance to one another, as **NET 1** does not include sales tax collected.



PROGRAMMING-----SECTION 3

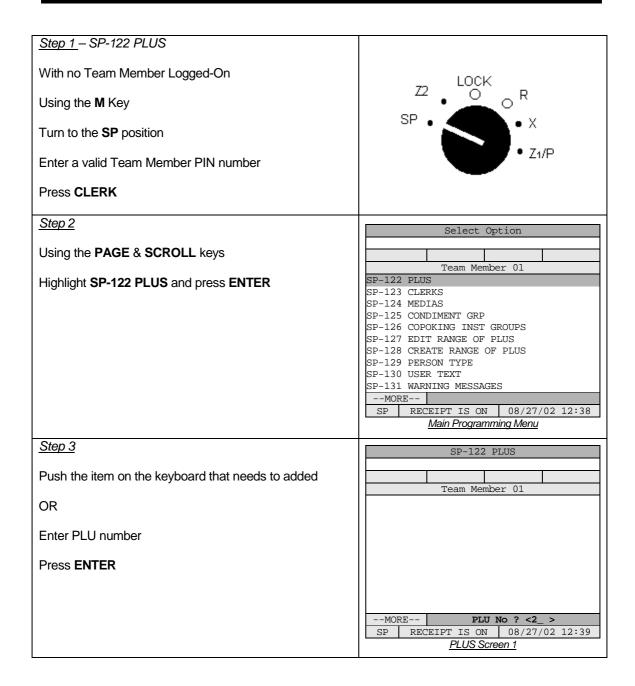
## **SP-101 PLU Price Changes**





Step 7 – SP-101 PLU Price Changes	Select Option
To <b>Log-Off</b> Press <b>CLERK</b>	Team Member 01  SP-100 PLU MODIFIERS SP-101 PLU PRICES SP-102 PLU HALOS SP-103 HARD CLERKS SP-117 CLERK IBUTTONS SP-104 CLERK CARDS SP-105 CLERK CAMDISSION SP-106 MEDIA EXCHANGE RATE SP-107 DISCOUNT AMOUNT SP-108 PRICE LEVELMORE SP RECEIPT IS ON 08/27/02 12:44  Main Programming Menu
Step 8  Return to Register mode  Using the M Key  Turn to the R position	Z2 . COCK SP . C . X • Z1/P

## SP-122 PLU Programming – Adding a new Item



Step 4 - SP-122 PLUS - (NAME)

In case of error

Press CLEAR and return to Step 3 above

OR

Using the SCROLL keys

Highlight **NAME** and press **ENTER** 

Enter the new NAME and press ENTER

If the item is already in the file, follow these steps to ensure the item has been programmed correctly as improper programming will cause various problems

An alpha key sheet is found below the normal key sheet

	SP-122 PLUS		
PLU 2			
	Team Memi	ber 01	
NAME:			
GRP:		0	
Std Price	s 1:	0.00	
Std Price	s 2:	0.00	
Std Price	Std Prices 3: 0.00		
Нарру Нои	r 1:	0.00	
Happy Hou	r 2:	0.00	
Нарру Нои	r 3:	0.00	
Evening	1:	0.00	
Evening	2:	0.00	
MORE NEW : <smooth20 .5="" liter<="" td=""></smooth20>			
MORE		>	
SP REC	CEIPT IS ON	08/27/0	2 12:39

PLUS Screen 2

Step 5 - (GRP / Department)

**Enter Department** 

Please refer to your nightly Spread Sheet or contact your Operations Consultant for the correct department assignment

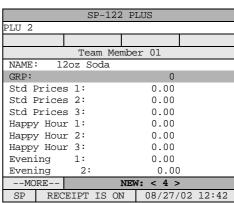
In case of error

Return to Step 4 above

OR

To Exit

Press CLEAR to return to Step 11 below



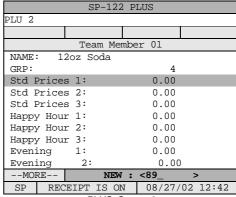
PLUS Screen 2

Step 6 - (Price Change)

Using the SCROLL keys

Highlight Std Prices 1 and press ENTER

Enter the new **Std Prices 1** and press **ENTER** (*with out decimal*)



PLUS Screen 2

Step 7 – SP122 – PLUS (Price Change)	SP-122 PLUS	
	PLU 2	
In case of error		
Return to <u>Step 6</u> above		ember 01
	NAME: 12oz Soda	
OR	GRP:	5
	Std Prices 1: Std Prices 2:	0.89
To edit another PLU,	Std Prices 2:	0.00
	Happy Hour 1:	0.00
Press <b>CLEAR</b> to return to <u>Step 3</u> above	Happy Hour 2:	0.00
	Happy Hour 3:	0.00
OR	Evening 1:	0.00
	Evening 2:	0.00
To Exit	MORE	
Press <b>CLEAR</b> to return to <u>Step 11</u> below	SP RECEIPT IS O	
Troce Carrier to Total Tto Carrier Carrier Total Tto Carrier C	PLUS S	Screen 2
Stop 9 (FLAC1)		
Step 8 – (FLAG1)		2 PLUS
	SP-12.	2 PLUS
Step 8 – (FLAG1) Using the SCROLL keys	PLU 2	
Using the SCROLL keys	PLU 2 Team Me	mber 01
	PLU 2  Team Me Evening 2:	ember 01 0.00
Using the SCROLL keys	PLU 2 Team Me	mber 01
Using the SCROLL keys Highlight FLAG1 and press ENTER	PLU 2  Team Me Evening 2: FLAG1:	ember 01 0.00 01
Using the SCROLL keys  Highlight FLAG1 and press ENTER  Note: Most likely you will only need to modify the flags	PLU 2  Team Me  Evening 2:  FLAG1:  FLAG2:	0.00 01 00
Using the SCROLL keys Highlight FLAG1 and press ENTER	PLU 2  Team Me Evening 2: FLAG1: FLAG2: FLAG3: FLAG4: FLAG5:	0.00 01 00 00 00 00 00
Using the SCROLL keys  Highlight FLAG1 and press ENTER  Note: Most likely you will only need to modify the flags	PLU 2  Team Me Evening 2: FLAG1: FLAG2: FLAG3: FLAG4: FLAG5: HALO:	ember 01 0.00 01 00 00 00 00 00
Using the SCROLL keys  Highlight FLAG1 and press ENTER  Note: Most likely you will only need to modify the flags	PLU 2  Team Me Evening 2: FLAG1: FLAG2: FLAG3: FLAG4: FLAG5: HALO: KP:	ember 01 0.00 01 00 00 00 00 00 00
Using the SCROLL keys  Highlight FLAG1 and press ENTER  Note: Most likely you will only need to modify the flags	PLU 2  Team Me Evening 2: FLAG1: FLAG2: FLAG3: FLAG4: FLAG5: HALO: KP: CATEGORY:	ember 01 0.00 01 00 00 00 00 00 00 00 00
Using the SCROLL keys  Highlight FLAG1 and press ENTER  Note: Most likely you will only need to modify the flags	PLU 2  Team Me Evening 2: FLAG1: FLAG2: FLAG3: FLAG5: HALO: KP: CATEGORY: COOK:	ember 01 0.00 01 00 00 00 00 00 00
Using the SCROLL keys  Highlight FLAG1 and press ENTER  Note: Most likely you will only need to modify the flags	PLU 2  Team Me Evening 2: FLAG1: FLAG2: FLAG3: FLAG4: FLAG5: HALO: KP: CATEGORY: COOK:MORE	0.00 01 00 00 00 00 00 00 00 00 00 00
Using the SCROLL keys  Highlight FLAG1 and press ENTER  Note: Most likely you will only need to modify the flags	PLU 2  Team Me Evening 2:  FLAG1:  FLAG2:  FLAG3:  FLAG4:  FLAG5:  HALO:  KP:  CATEGORY:  COOK: MORE  SP RECEIPT IS O	0.00 01 00 00 00 00 00 00 00 00 00 00

### Step 9 - SP122 PLUS (FLAG1)

Using the SCROLL keys

Highlight **H – PLU IS NEGATIVE** and press **ENTER** to toggle from NO to YES.

(Discount PLU's, Coupons, etc, When this amount is to be deducted from the sale.)

OR

Highlight **G – ZERO PRICE PERMITTED** and press **ENTER** to toggle from **NO** to **YES**.

(Free PLU's, Damaged Cups, etc. When the amount of the PLU is zero.)

OR

Highlight **D – AFFECTS TAX 4** and press **ENTER** to toggle from **NO** to **YES**.

(Used only if the item is tax exempt in your area)

OR

Highlight C – AFFECTS TAX 3 and press ENTER to toggle from NO to YES. (Very few sites will ever use Tax Rate 3)

OR

Highlight **B – AFFECTS TAX 2** and press **ENTER** to toggle from **NO** to **YES**. (*Taxable by Tax Rate 2*)

OR

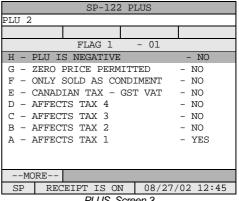
Highlight A – AFFECTS TAX 1 and press ENTER to toggle from NO to YES. (Taxable by Tax Rate 1)

OR

To Exit
Press CLEAR

# Please use great care when modifying these fields

Incorrect flags will result in Revenue & Tax Collecting inconsistencies

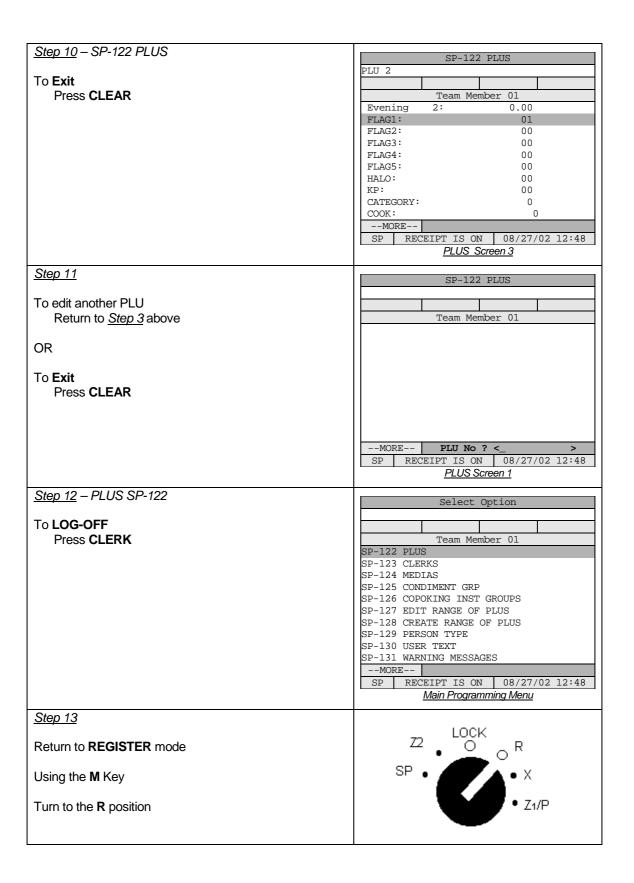


PLUS Screen 3

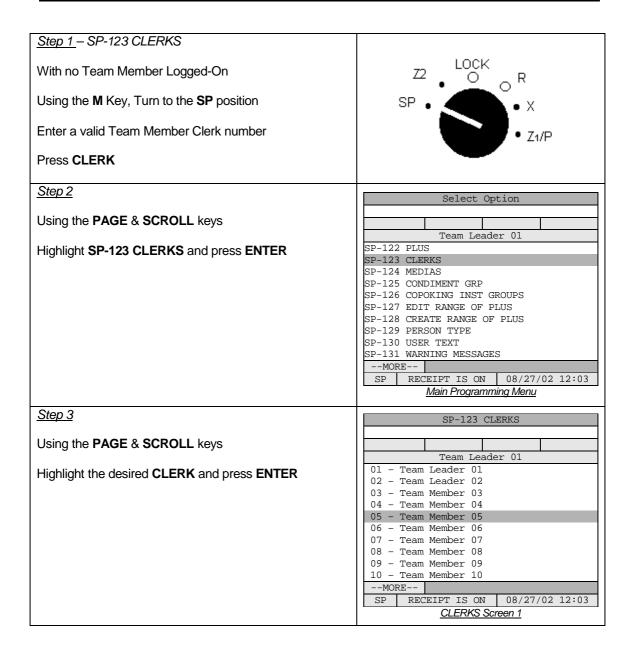
Note: F-Only Sold as Condiment & E Canadian Tax – GST VAT Are not used by often

Sales Tax Rates are found in SP-155 TAX RATES

Tax 4 is used for items that are tax exempt, unless there are 4 differing tax rates in the taxing municipality. These figures are found in "NON TXBL 4" of the nightly reset.



## **SP-123 CLERKS**



Step 4 - SP-123 CLERKS (NAME) SP-123 CLERKS Using the SCROLL keys Team Leader 01 NAME: Team Member 05 Highlight NAME and press ENTER CODE: COMMISSION: Enter the new NAME and press ENTER FLAG1: REP SECURE: PRG SECURE: FLAG2: JOB 1 JOB 2 JOB 3 -MORE-- **NEW: <KAREN** SP RECEIPT IS ON 08/27/02 12:04 CLERKS Screen 2 Step 5 - (CODE - Clerk number) In case of error Return to Step 4 above SP-123 CLERKS OR Team Leader 01 Using the SCROLL keys NAME: KAREN CODE: COMMISSION: Highlight CODE and press ENTER FLAG1: REP SECURE: PRG SECURE: Enter the new **CODE** and press **ENTER** FLAG2: JOB 1 Note: Code contains a maximum of 4 numbers (0-9) JOB 2 ЈОВ 3 Codes must be unique for each clerk --MORE-NEW: <2549> SP RECEIPT IS ON 08/27/02 12:04 OR CLERKS Screen 2 To **Exit** Press CLEAR to return to Step 9 below Step 6 – (FLAG1) SP-123 CLERKS In case of error Return to Step 5 above Team Leader 01 NAME: KAREN CODE: OR COMMISSION: FLAG1: Using the SCROLL keys REP SECURE: PRG SECURE: FLAG2: Highlight FLAG1 and press ENTER JOB 1 JOB 2 OR JOB 3 -MORE--SP RECEIPT IS ON 08/27/02 12:04 To Exit CLERKS Screen 2

0.00

2

0.0

0

0

0.00

20

2

1

0

0

0.00

20

1

00

0

0

Note: Most Likely NAME, CODE & FLAG1 will the only fields used The remaining fields should never be changed

0.0

2-10

Press CLEAR to return to Step 9 below

#### Step 7 - SP-123 CLERKS - (FLAG1) Please use great care when modifying these fields In case of error Press **CLEAR** and Return to <u>Step 6</u> above Incorrect flags will result in Revenue collecting inconsistencies OR SP-123 CLERKS KAREN Using the SCROLL keys FLAG 1 - 20 H - TRAINING CLERK - NO Highlight H – TRAINING CLERK and press ENTER to - ONLINE OP PERMITTED toggle from NO to YES F - SYSTEM CLERK - YES Caution: Training Clerks do not effect totals and the E - OPENS DRAWER 2 - NO D - NO COMMIS SALES TYPE 4 - NO cash drawer will not open when they ring items C - NO COMMIS SALES TYPE 3 NO B - NO COMMIS SALES TYPE 2 - NO Highlight E - OPENS DRAWER 2 and press ENTER to A - NO COMMIS SALES TYPE 1 - NO toggle from NO to YES Caution: Do not use this function unless this system has two (2) cash drawers SP RECEIPT IS ON 08/27/02 12:04 FLAG1 Screen 1 OR Note: Flags A, B, C, D, F & G should never be changed unless contacting To Exit FLAG1 support first Press **CLEAR** Step 8 SP-123 CLERKS In case of error Team Leader 01 Return to Step 6 above NAME: KAREN CODE: OR COMMISSION: 0.00 FLAG1: REP SECURE: 2 To Exit this CLERK (KAREN) PRG SECURE: 1 Press **CLEAR** FLAG2: 0.0 JOB 1 0 JOB 2 Ω JOB 3 -MORE--RECEIPT IS ON 08/27/02 12:04 CLERKS Screen 2 Step 9 SP-123 CLERKS To Edit another CLERK (Team Member) Return to Step 3 above Team Leader 01 01 - Team Leader 01 02 - Team Leader 02 OR 03 - Team Member 03 04 - Team Member 04 To **EXIT** 05 - KAREN Press **CLEAR** 06 - Team Member 06 07 - Team Member 07 08 - Team Member 08 09 - Team Member 09 10 - Team Member 10 --MORE--SP RECEIPT IS ON 08/27/02 12:03

CLERKS Screen 1

<u>Step 10</u> – SP-123 CLERKS	Select Option	
To <b>LOG-OFF</b> Press <b>CLERK</b>	Select Option  Team Leader 01  SP-122 PLUS SP-123 CLERKS SP-124 MEDIAS SP-125 CONDIMENT GRP SP-126 COPOKING INST GROUPS SP-127 EDIT RANGE OF PLUS SP-128 CREATE RANGE OF PLUS SP-129 PERSON TYPE SP-130 USER TEXT SP-131 WARNING MESSAGESMORE SP RECEIPT IS ON 08/27/02 12:03	
Step 11  Return to REGISTER mode  Using the M key  Turn to the R position	Main Programming Menu  Z2	

# SP-141 Logo Lines (Store Address on Receipt)

Step 1 – SP-141 Logo Lines		
With no Team Member Logged-On	LOCK	
Using the <b>M</b> Key	<sup>72</sup> • <u>○</u> ○ R	
Turn to the <b>SP</b> position	SP • • X	
·	• Z1/P	
Enter a valid Team Member Clerk number	21/1	
Press CLERK		
Step 2	Select Option	
Using the PAGE & SCROLL keys	Toom Member 01	
Highlight SP-141 LOGO LINES and press ENTER  Step 3	Team Member 01  SP-132 COOKING INSTRUCTIONS SP-133 CATEGORIES SP-134 LOCATIONS SP-135 LOGO LINES - 24 CHS SP-136 ECR NAMES SP-137 KP NAMES SP-138 PAID OUT NAMES SP-139 GST MERCHANT SP-140 LOOK UP PLUS SP-141 LOGO LINES - WIDEMORE SP RECEIPT IS ON 08/27/02 12:49  Main Programming Menu	
	Select Option	
Press PAGE DOWN	Team Member 01	
Note: If a graphical Logo is used, then the first 5 lines of the Receipt are not printed	01 - ********	
	o <sub>2</sub> - * Your *	
	o <sub>3</sub> - * Receipt *	
	o <sub>4 -</sub> * Thank You*	
	05 - ********	
	MORE SP RECEIPT IS ON 08/27/02 12:38	
	LOGO LINES Screen 1	

# <u>Step 3</u> – SP-141 Logo Lines If <u>Store Number</u> has changed: Using the **SCROLL** keys

Highlight Line 06 and press ENTER

Note: The program will automatically center the text on the lines. There are a total of 46 single size characters available

Enter Inland Cash Register #456 and press ENTER

Select Option			
		Team Mem	nber 01
04 -	* '	Thank	You*
05 -	* *	****	****
06 -		Inland (	Cash Register_#123
07 -		123 N M	Main St - Suite F
08 - Anytown US 12345			
MOI	RE	NEW : < Register	
SP	REC	EIPT IS ON	08/27/02 12:38
LOGO LINES Screen 2			

#### Step 4

In case of error Return to <u>Step 3</u> above

OR

If Store Address has changed:

Using the SCROLL keys

Highlight Line 07 and press ENTER

Enter 435 S MAIN ST – SUITE D and press ENTER

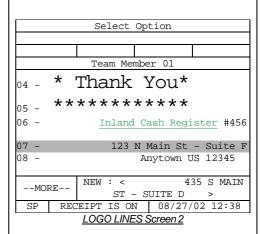
Note: The program will automatically center the text on the lines

There are a total of 46 single size characters available

OR

To *Exit* 

Press **CLEAR** to return to <u>Step 7</u> below



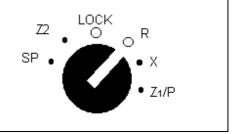
Step 5 – SP141 Logo Lines	
In case of error Return to <u>Step 4</u> above	
OR	Select Option
If <u>City or State or ZIP</u> has changed:	Team Member 01
Using the SCROLL keys	<sub>04 -</sub> * Thank You*
Highlight Line 08 and press ENTER	05 - ********** 06 - Inland Cash Register #123
Enter THIS TOWN US 12355 and press ENTER	06 - <u>Inland Cash Register</u> #123 07 - 435 S MAIN ST - SUITE D
Note: The lines contain preceding spaces in order to center the text on the receipt There are a total of 46 single size characters Available OR	08 - Anytown US 12345 MORE NEW : < THIS TOWN US 12355 > SP RECEIPT IS ON 08/27/02 12:38  LOGO LINES Screen 2
To <i>Exit</i> Press <b>CLEAR</b> to return to <u>Step 7</u> below	
Step 6 In case of error Return to Step 5 above  OR  To Exit Press CLEAR	Select Option
Step 7 To Log-Off Press CLERK	Select Option  Team Member 01  SP-132 COOKING INSTRUCTIONS SP-133 CATEGORIES SP-134 LOCATIONS SP-135 LOGO LINES - 24 CHS SP-136 ECR NAMES SP-136 ECR NAMES SP-137 KP NAMES SP-138 PAID OUT NAMES SP-138 PAID OUT NAMES SP-140 LOOK UP PLUS SP-140 LOOK UP PLUS SP-141 LOG LINES - WIDE MORE  SP RECEIPT IS ON 08/27/02 12:49  Main Programming Menu

<u>Step 8</u> – SP-141 Logo Lines

Return to **Register** mode

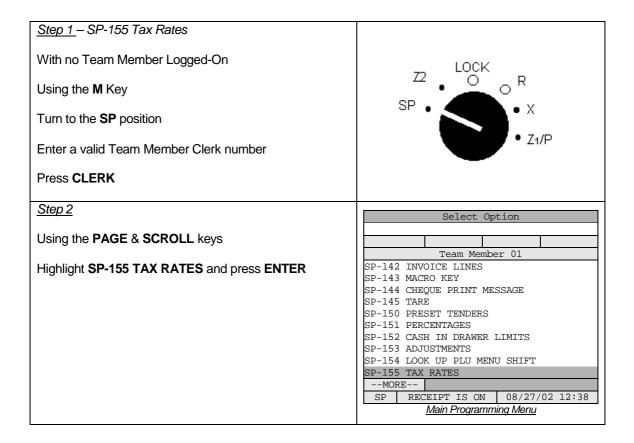
Using the M Key

Turn to the **R** position



## **SP-155 Tax Rates**

**Notice:** After making Tax Rate changes, it is STRONGLY recommended that you immediately verify these rates in the Register mode.



#### Step 3 - SP-155 Tax Rates

Using the SCROLL keys

Highlight TAX1 and press ENTER

Enter 550 (for a 5.5% tax rate) and Press ENTER

1% is entered as 100 5% is entered as 500 6.25% is entered as 625 7.5% is entered as 750 8.75% is entered as 875 etc.

## Please use great care when modifying Tax Rates

Incorrect Tax Rates will result in Tax Collecting inconsistencies

SP-155 TAX RATES							
		Tea	am I	Membe	r 01		
TAX 1					5.00	)	
TAX 2					7.50	)	
TAX 3					0.00	)	
No TA	X 4	0.00					
				NEW:	< 550	>	
SP	REC	EIPT	IS	ON	08/27/	02	12:39

Tax Rates Screen 1

Tax 4 is reserved for items that are tax exempt (VIP Cards & Gift Certificates)

#### Step 4

In case of error

Press CLEAR and return to Step 3 above

OR

Using the SCROLL keys

Highlight TAX2 and press ENTER

Enter 700 (for a 7% tax rate) and Press ENTER

1% is entered as 100 5% is entered as 500 6.25% is entered as 625 7.5% is entered as 750 8.75% is entered as 875 etc.

OR

To **Exit** 

Press **CLEAR** 

#### Please use great care when modifying Tax Rates

Incorrect Tax Rates will result in Tax Collecting inconsistencies

SP-155 TAX RATES			
		Team Member 01	
TAX 1	L	5.50	
TAX 2	2	7.50	
TAX 3	3	0.00	
NO TA	AX 4	0.00	
		NEW: < 700	>
SP	REC	CEIPT IS ON 08/27/0	02 12:39
Tax Rates Screen 1			

Tax 4 is reserved for items that are tax exempt (VIP

Cards & Gift Certificates)

Step 5 – SP-155 Tax Rates	SP-155 TAX RATES
In case of error Return to <u>Step 4</u> above	Team Member 01 TAX 1 5.50
OR	TAX 2 7.50 TAX 3 0.00 NO TAX 4 0.00
To <i>Exit</i> Press CLEAR	
	SP RECEIPT IS ON 08/27/02 12:39 PLU Price Change Screen 2
Step 6	Select Option
To Log-Off Press CLERK	Team Member 01  SP-142 INVOICE LINES SP-143 MACRO KEY SP-144 CHEQUE PRINT MESSAGE SP-145 TARE SP-150 PRESET TENDERS SP-151 PERCENTAGES SP-152 CASH IN DRAWER LIMITS SP-153 ADJUSTMENTS SP-154 LOOK UP PLU MENU SHIFT SP-155 TAX RATESMORE SP RECEIPT IS ON 08/27/02 12:38  Main Programming Menu
Step 8  Return to Register mode  Using the M Key  Turn to the R position	Z2 LOCK O R SP • X • Z1/P

## **SP-190 TIME & DATE**

Step 1 - SP-190 TIME & DATE

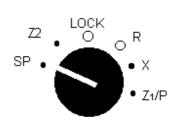
With no Team Member Logged-On

Using the M Key

Turn to the SP position

Enter a valid Team Member Clerk number

Press **CLERK** 



Step 2

Using the PAGE & SCROLL keys

Highlight **SP-190 TIME & DATE** and press **ENTER** 

	Select Option					
	Select option					
		Team Mer	nbe	er 01		
SP-170	ASS	ORTED REPO	RT			
SP-181	SEC	URITY - RE	POI	RTS		
SP-182	SEC	URITY - PR	OGS	3		
SP-183	SP-183 JOB CODE NAMES					
SP-184	SP-184 PAY RATES					
	SP-185 GRACE PERIOD					
	SP-186 OVERTIME					
SP-190 TIME & DATE						
SP-191 TIME & ATTENDANCE EDIT						
SP-192 CUSTOMER FILE						
MOR	MORE					
SP	REC	EIPT IS ON	1	08/27/	02	12:38

Main Programming Menu

Step 3

Using the PAGE & SCROLL keys

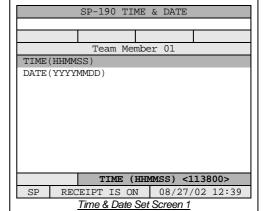
Highlight TIME (HHMMSS) and press ENTER

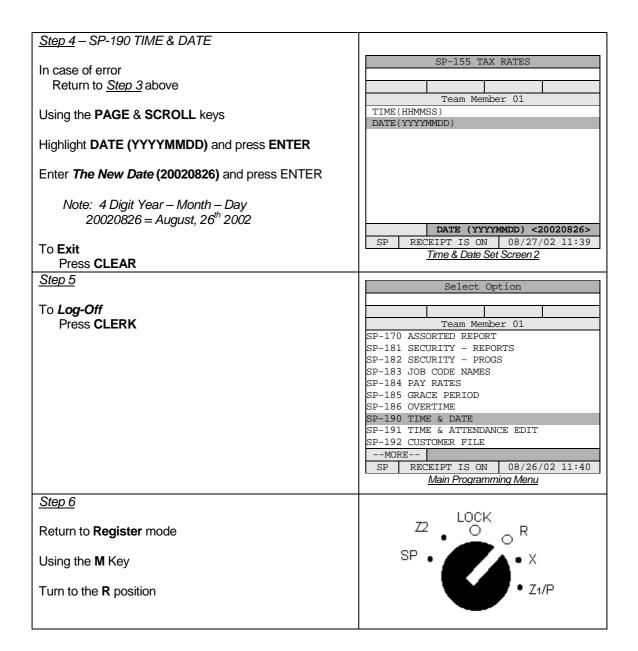
Enter *The New Time* (113800) and press ENTER

Note: Uses 24 hour clock 010000 = 1:00 am 120000 = 12:00 Noon 150000 = 3:00 pm 000000 = 12:00 Midnight

To Exit

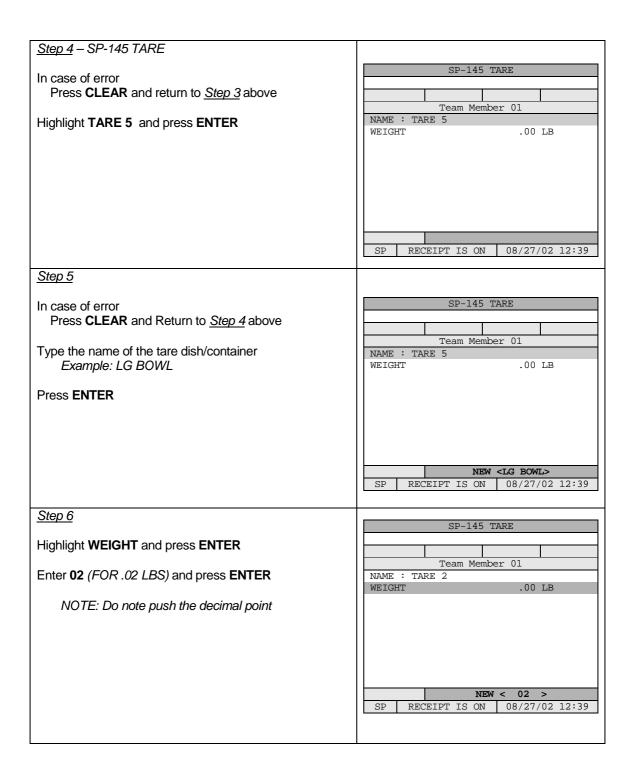
Press **CLEAR** and return to *Step 5 below* 

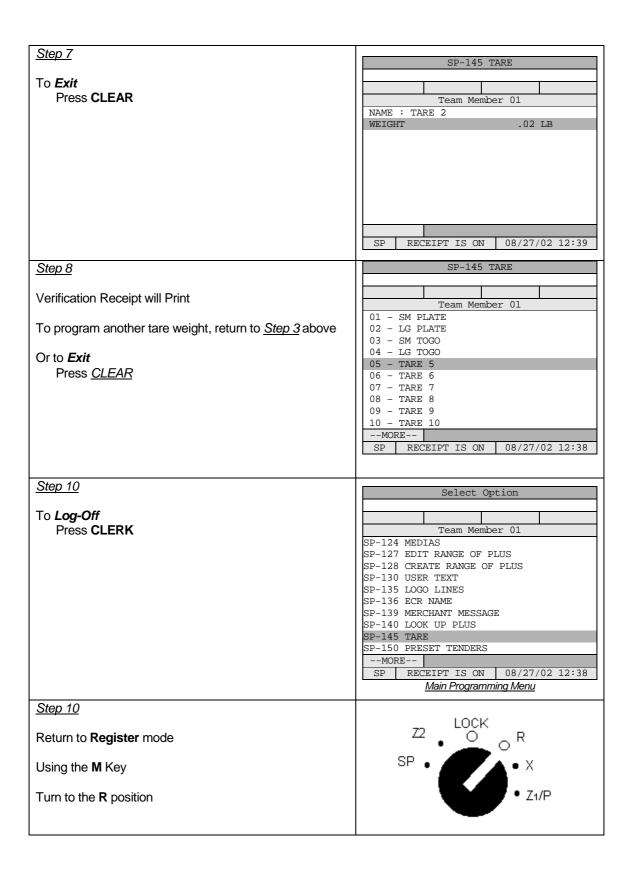




# **SP-191 TARE WEIGHTS**

Step 1 – SP-191 Tare Weights	
With no Team Member Logged-On Using the M Key Turn to the SP position Enter a valid Team Member Clerk number Press CLERK	Z2 LOCK O R SP • X • Z1/P
Step 2	Select Option
Using the PAGE & SCROLL keys	
Highlight SP-145 TARE press ENTER	Team Member 01  SP-124 MEDIAS SP-127 EDIT RANGE OF PLUS SP-128 CREATE RANGE OF PLUS SP-130 USER TEXT SP-135 LOGO LINES SP-136 ECR NAME SP-139 MERCHANT MESSAGE SP-140 LOOK UP PLUS SP-145 TARE SP-150 PRESET TENDERSMORE SP RECEIPT IS ON 08/27/02 12:38  Main Programming Menu
Step 3	SP-145 TARE
Using the PAGE & SCROLL keys	
Highlight 05 – TARE 5 and press ENTER	Team Member 01  01 - SM PLATE 02 - LG PLATE 03 - SM TOGO 04 - LG TOGO 05 - TARE 5 06 - TARE 6 07 - TARE 7 08 - TARE 8 09 - TARE 9 10 - TARE 10 MORE SP RECEIPT IS ON 08/27/02 12:38

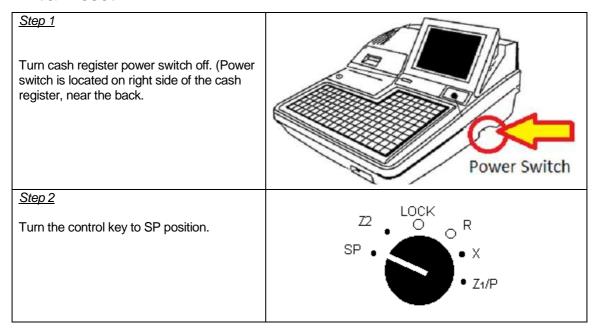




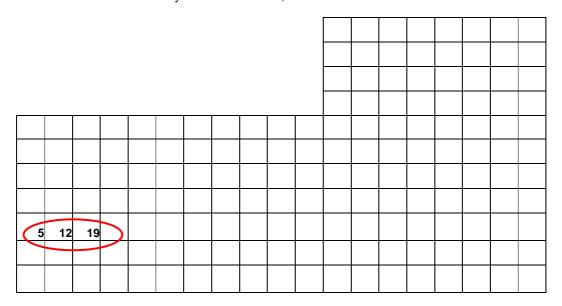
## **INITIAL RESET SX 7005 – Reset Printer**

If you become stuck in a transaction and the cash register does not respond when pressing either the clear or Clerk keys or the printer has quit functioning, then follow these steps to "re-initialize."

## **Initial Reset**

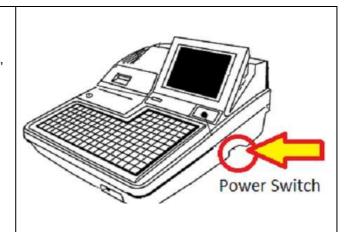


<u>Step 3</u> Press and hold the three "IR" keys at the same time, as shown below



## Step 4

While still holding down the three "IR" keys, Turn the cash register power switch on.



If done correctly, the "IR Done" message is displayed and the buzzer sounds. The three "IR" keys can be released

Turn the key to the "R" Mode and sign on a clerk



## **HELP ME!**

- Q: I just got my Uniwell POS System, where do I start?
- A: Be good to your self and your Uniwell by getting some coffee (or cup of tea) and this manual. Both are packed with all kinds of good things for you!
- Q: Noting prints on my receipt, but the paper advances.
- A: Paper installed wrong, turn roll around to print on shiny side. See Page 1-7
- Q: I have an SX-7005 and the printer doesn't print since we changed the roll of paper.
- A: Make sure the paper is properly installed and do an initial reset. See Page 3-26
- Q: My Logo has disappeared from my receipts.
- A: Simply turn off the register wait a moment and turn it back on, the Logo will reload to the printer.
- Q: Some one tried to do an initial reset, but now all my keys are dead.
- A: Most likely some one did not do the initial reset correctly, contact support.
- Q: What reports do I run at the end of the night?
- A: Suggested nightly closing procedures can be found in this manual. See Page 2-10
- Q: What reports do I run at the end of the month?
- A: Suggested month end closing procedures can be found in this manual. See Page 2-24.
- Q: Not sure what's wrong? Need to speak to some one?
- A: Support Contact numbers can be found in this manual. See below.